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| **Name of Service, Location and phone number(s)** | **Psychiatric Emergency Service**  Greater Niagara General Hospital  5546 Portage Road, Niagara Falls, Ontario L2E 6X2  Phone: 905-378-4647  Fax: 289-398-1009  Website: [www.niagarahealth.on.ca](http://www.niagarahealth.on.ca/) |
| **Services Offered** | * Single session crisis counselling |
| **Inclusionary/ Exclusionary Criteria** | * Mental health crisis |
| **Treatment Details** | Counselling is provided to individuals experiencing a mental health crisis to help them discuss their concerns, identify needs, plan short term goals and immediate problem solving. |
| **Philosophy of treatment** | Solution-focused recovery |
| **Cost/ Payment Options** | No |
| **Referral Process** | Accessed through telemedicine from Niagara Falls site- team is located at the St. Catharines site |
| **Hours of Operation** | Monday to Sunday- 24 hours |
| **Staff Compliment** | --- |
| **Any other special considerations?** | n/a |
| **Wheelchair Accessible?** | Yes |
| **Close to Bus Route/ Public Transportation?** | Buses:  Portage line, Main line, RED, 12 |
| **Languages spoken** | English, Interpretation Services |

*(Please note this document was created October 2018. Program information may change.*

*Please contact agency to receive latest information regarding their services.)*