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| --- | --- |
| **Name of Service, Location and phone number(s)** | **Crisis Assessment and Support Team (CAST)**  Community Addiction and Mental Health Services of Haldimand and Norfolk- Townsend  Phone: 866-487-CAST or 866-487-2278  Website: http://www.camhs.ca/programs/crisis-assessment-and-support-team/ |
| **Services Offered** | * 24 hours mental health crisis support vis telephone (1 hour average) * Assessments through local emergency rooms * Short-term counselling (6 sessions average) * Referrals to appropriate community services |
| **Inclusionary/ Exclusionary Criteria** | * 16 years and up |
| **Treatment Details** | CAST is a mental health crisis service. |
| **Philosophy of treatment** | --- |
| **Cost/ Payment Options** | No |
| **Referral Process** | no |
| **Hours of Operation** | Emergency Room  Monday to Sunday  7:00am-11:00pm  In-House Hours  Monday to Sunday  8:30am-4:30pm  Mobile Hours  Monday to Friday  7:00am-11:00pm  Telephone Hours  24/7 |
| **Staff Compliment** | * Clinicians specializing in mental health/addiction service |
| **Any other special considerations?** | n/a |
| **Wheelchair Accessible?** | n/a |
| **Close to Bus Route/ Public Transportation?** | n/a |
| **Languages spoken** | English |

*(Please note this document was created October 2018. Program information may change.*

*Please contact agency to receive latest information regarding their services*