|  |  |
| --- | --- |
| **Name of Service, Location and phone number(s)** | **Crisis Assessment and Support Team (CAST)**Community Addiction and Mental Health Services of Haldimand and Norfolk- Townsend Phone: 866-487-CAST or 866-487-2278Website: http://www.camhs.ca/programs/crisis-assessment-and-support-team/ |
| **Services Offered** | * 24 hours mental health crisis support vis telephone (1 hour average)
* Assessments through local emergency rooms
* Short-term counselling (6 sessions average)
* Referrals to appropriate community services
 |
| **Inclusionary/ Exclusionary Criteria** | * 16 years and up
 |
| **Treatment Details** | CAST is a mental health crisis service. |
| **Philosophy of treatment** | --- |
| **Cost/ Payment Options** | No |
| **Referral Process** | no |
| **Hours of Operation** | Emergency Room Monday to Sunday7:00am-11:00pmIn-House HoursMonday to Sunday 8:30am-4:30pmMobile HoursMonday to Friday7:00am-11:00pmTelephone Hours24/7 |
| **Staff Compliment** | * Clinicians specializing in mental health/addiction service
 |
| **Any other special considerations?** | n/a |
| **Wheelchair Accessible?** | n/a |
| **Close to Bus Route/ Public Transportation?** | n/a |
| **Languages spoken** | English  |

*(Please note this document was created October 2018. Program information may change.*

*Please contact agency to receive latest information regarding their services*