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| **Name of Service, Location and phone number(s)** | **Psychiatric Emergency Service**St. Catharines Hospital 1200 Fourth Avenue, St. Catharines, Ontario L2S 0A9905-378-4647 |
| **Services Offered** | * Single session crisis counselling
 |
| **Inclusionary/ Exclusionary Criteria** | * Individuals experiencing mental health crisis
 |
| **Treatment Details** | Crisis counselling where people can discuss their concerns, identify needs, plan short term goals and immediate problem solving.  |
| **Philosophy of treatment** | Solution focused recovery  |
| **Cost/ Payment Options** | None |
| **Referral Process** | Access to program Is through hospital emergency department  |
| **Hours of Operation** | 24 hours day/7 days a week |
| **Staff Compliment** | * Hospital emergency department staff
 |
| **Any other special considerations?** | n/a |
| **Wheelchair Accessible?** | Yes |
| **Close to Bus Route/ Public Transportation?** | Buses:301, 337, 401, 437 |
| **Languages spoken** | English, Interpretation Services  |

*(Please note this document was created October 2018. Program information may change.*

*Please contact agency to receive latest information regarding their services.)*