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| **Name of Service, Location and phone number(s)** | **Men and Women’s Residential Treatment- Addictions**  260 Sugarloaf Street, Port Colborne, ON L3K 2N7  Phone: 905-378-4647 ext 32500  Email: [NewPortAdmin@niagarahealth.on.ca](mailto:NewPortAdmin@niagarahealth.on.ca)  Fax: 905-834-3002  Website: www.niagarahealth.on.ca/en/mental-health-addictions |
| **Services Offered** | * Residential treatment options to help people overcome substance use * Focus on addition recovery through stabilization, education, skill development, health promotion and aftercare planning * Activities include process groups, workshops, individual counselling, smoking cessation counselling and recreation * Programming can be a blend of the co-education and the women’s specific content or exclusively women’s proram content, as determined by the client |
| **Inclusionary/ Exclusionary Criteria** | * Cannot have pending charges for violent offenses * Cannot be listed on the sexual offenders registry * Have to have a fixed address * Cannot be readmitted any sooner than 4 months after being discharged from the facility * Cannot be under the influence of non-prescribed drugs or alcohol nor experiencing any withdrawal symptoms |
| **Treatment Details** | The New Port Centre at Port Colborne General Hospital offers flexible, respectful and compassionate treatment with a range of services offered to both men and women at a 35-bed, 18-day stay residential facility.  There is a separate courtyard and separate living space for women. |
| **Philosophy of treatment** | recovery |
| **Cost/ Payment Options** | none |
| **Referral Process** | Accepted from drug and alcohol treatment providers- must complete and forward the intake package to the intake department  Self-referrals not accepted |
| **Hours of Operation** | Office: Monday to Friday- 8:30am-4:30pm  Residential Program: Monday to Sunday- 24 hours  Programming hours: 8:30am-9:30pm |
| **Staff Compliment** | ----- |
| **Any other special considerations?** | N/A |
| **Wheelchair Accessible?** | Yes |
| **Close to Bus Route/ Public Transportation?** | Buses  -702 |
| **Languages spoken** | English, Interpretation Services Available |

*(Please note this document was created September 2018. Program information may change.*

*Please contact agency to receive latest information regarding their services.)*